



DATA SHEET

Polycom® RealPresence® Group 500

Powerful video collaboration for group conferences in a sleek design that is simple to use

The Polycom® RealPresence® Group 500 is ideal for conference rooms and other collaborative environments, from small meeting rooms to larger rooms with dual screens. Next-generation performance is combined with a simple user interface for an experience that will delight users while IT administrators will admire the compact design, broad interoperability, and the industry's lowest total cost of ownership.

Best-in-class experiences

The RealPresence Group Series sets a new standard for ease of use in video collaboration. The breakthrough user experience is easy for even first time users with no need for training. Backed by years of customer research, Polycom's new user interface speeds up the adoption of video communications, and reduces support costs for IT administrators. Plus, breakthrough Polycom® SmartPairing™ technology makes it simple to use your own mobile device to start and manage video calls.

Drive increased adoption and cut expenses by delivering a video collaboration experience that is so life-like and enjoyable your teams will prefer it over traveling for in-person meetings. Up to 1080p60 video resolution adds a new level of clarity and realism to your business communications. This results in active users who eagerly look to add video to their daily communications, driving rapid and higher adoption, increasing team productivity, and speeding return on investment (ROI). Up to 1080p60 content quality removes limitations when sharing videos, design animations, or any other type of content that requires both high resolution and natural movement. The advantage you gain in being able to see both people and content in full motion HD at the same time makes your video collaboration a more productive and enjoyable experience.

The sleek, compact design of the RealPresence Group 500 solution allows for discreet placement and helps simplify your setup with single-cable connections for video and audio. Plus, the compact design also makes it ideal for mobile applications, whether moved to different locations within a building or outside of a traditional office.

Unmatched interoperability

The RealPresence Group 500 system is fully standards-based; able to connect to millions of other standards-based video systems in use today. Native interoperability with leading unified communications (UC) platforms—such as Microsoft Lync 2013 and 2010—means that video now easily integrates with the way you already communicate without adding expensive and complex gateways. The RealPresence Group Series also offers Telepresence Interoperability Protocol (TIP) support for direct connection to non-standards-based Cisco environments. Polycom's unique interoperable



Benefits

- Polycom® VisualBoard™ technology for simple, real-time content annotation
- Breakthrough simple user interface and Polycom® SmartPairing™ so your employees can start collaborating instantly with their mobile device
- 1080p60 video and content collaboration heightens realism and speeds adoption
- Interoperable SVC delivers a great experience even on bandwidth-limited networks
- Enjoy clutter-free conference rooms with the compact design and simple digital connections for displays and content sources
- Enable more people to join calls, reducing dependence on separate conference bridges with 6-way SD multipoint and 4-way in HD

- IPv4 and IPv6 support
- 1 x 10/100/1G Ethernet
- Auto-MDIX
- H.323 and/or SIP up to 6 Mbps
- Polycom® Lost Packet Recovery™ (LPR™) technology
- Reconfigurable MTU size
- RS232 with API support

- Microsoft® Office Communications Server integration
- Microsoft® ICE support
- Microsoft® Lync® support
- IBM® Sametime™ support

Security

- US DoD UC APL Certified (see the *Polycom US Federal Government Accreditation site* for details)
- Media Encryption (H.323, SIP): AES-128, AES-256
- Authenticated access to admin menus, web interface and telnet API
- FIPS 140-2 Validated Cryptography (Validation Certificate #1747)
- PKI/Certificate Management:
 - SSL 3.0, TLS 1.0, 1.1, 1.2
 - Self-signed and CA-signed certificate support
 - CRL and OCSP-based certificate revocation checking
- Network intrusion detection system

- Local account password policy configuration
- Security profiles
- Web UI / SNMP Whitelists
- Local account and login port lockout

Options

- Polycom® Touch Control
- Polycom® EagleEye™ Director with EagleEye III cameras
- Polycom® UC Board™
- Polycom® SoundStation® IP 7000 conference phone integration
- Polycom® SoundStructure® integration through a digital interface

Software options

- Lync 2010 and 2013 interoperability
- TIP interoperability
- 1080p license, providing up to 1080p60 for people and content
- Multipoint license for up to 6 sites (SDCP), or 4 sites (HDCCP)

Electrical

- Auto sensing power supply

Typical operating voltage/power

- 37VA @ 120V @ 60 Hz
- 37VA @ 230V @ 50/60 Hz
- Typical BTU/h: 65

Environmental specification

- Operating temperature: 0 to 40 °C
- Operating humidity: 15 to 80%
- Non-operating temperature: -40 to 70 °C
- Non-operating humidity (non-condensing): 5 to 95%
- Maximum altitude: 10,000 ft

Physical characteristics

- RealPresence Group 500 base box
 - 11.3" H x 1.2" W x 4.8" D
 - 2.45 lbs

Warranty

- One-year return to factory parts and labor

Need flexible financing?

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About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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